



Moving Towards 7 Day General Practice Services

Potential Commissioning Plan for
NEL – by 2020
for discussion and debate

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Background

- Local urgent care model – requirement for input of GP
- Local LTC community-based models – requirement for input of GP and support across 7 days
- National Pledge for general practice 7 days a week by 2020
- Requirement of Planning Guidance for 2016/17





What do we have now?

- Existing extended access hours commissioned by NHS England – all Practices except 5, 93% of population, signed up in 2015/16
 - Not all of those practices offer extended access on every day of the week or at weekends
- NEL Docks 7 day project pilot for evening and weekend access – 80,000 patients, 48% of population





Local Evidence

- Access to and satisfaction with GP services within NEL generally above national average
- January 2016 published GP survey results *indicate* potential for improving:
 - Satisfaction with opening hours
 - Ease of getting through to GP surgery on telephone
 - Awareness and use of online services
 - Overall experience of making an appointment
 - Time waiting to be seen





Local Evidence

- Local Healthwatch survey in 2015 – themes similar to national survey results, although not comparable to other areas
- Free text comments within Healthwatch report add weight to view that on-line options need to be improved
- NEL Docks Collaborative Project survey regarding additional hours requirements – showed preferences for access after 6.30 pm on weekdays and some Saturday morning access.



Independent Evaluation PMCF sites

- Scope to increase use of online solutions to support patients in being able to access the practice more easily
- Suggests requirement for 41-51 extended hours per week per 100,000 in order to meet levels of demand experienced within the pilots – 30-37 of these should be GP hours
- Pilots demonstrated savings against minor A&E attendances (NEL GP survey shows only 3% take this option if unable to get convenient GP appointment)





Potential Plan by 2020 (based on evaluation)– *for discussion and debate*

- If CCG aims for middle of range of suggested hours = 46 hours per week per 100,000 population
- Population of 168,900 = 78 hours, 57 GP time
- Plan could be:
 - Core GP services, all Practices – urgent and routine (as now) – 8 am to 6.30 pm Monday to Friday
 - Extended GP services, across 7 sites (incl SPA) – urgent and routine – 6.30 pm to 8 pm Monday to Friday, 8 am to 12 noon Saturday
 - Urgent – GP out of hours – 8 pm to 8 am Monday to Friday, 12 noon Saturday to 8 am Monday



Discussion

- Does the plan, set out on the previous slide, appear to be a reasonable approach given the evidence we have available at this time?
- Could this become our ultimate aim, and shape our **commissioning strategy** for primary care 7 day services?





Next Steps

- Share draft strategy widely to continue debate
- Engage with all stakeholder groups, including public
- Seek further information regarding local ***need***
- Begin to shape up realistic implementation timeline





Recommendation

The Joint Co-Commissioning Committee is asked to comment on the proposed aspiration for 7 day general practice coverage and support further development of the strategy.

