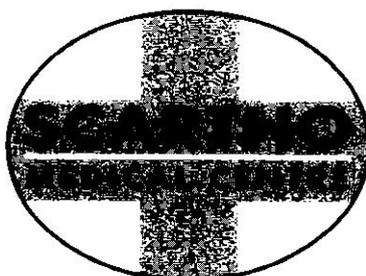


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- Dr. AMITH PAUL
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Eddie McCabe  
 Assistant Director - Finance, Contracts and Procurement  
 North East Lincolnshire Clinical Commissioning Group  
 Athena Building  
 5 Saxon Court, Gilbey Road  
 Grimsby, North East Lincolnshire  
 DN31 2UJ

03 December 2015

Dear Eddie,

**Re: Appeal against inability to claim for anticoagulation level 4 activity  
 27<sup>th</sup> January, 2014– 30<sup>th</sup> September, 2015**

We write in relation to your email dated 23<sup>rd</sup> November 2015, which details that we cannot claim payment for Scartho Medical Centre's anticoagulation level 4 activity from 27<sup>th</sup> January 2014 – 30<sup>th</sup> September 2015 on the basis that the service was not accredited.

Following your email we have consulted our internal records and highlight communication with yourself and Rachel Staniforth in early November 2013 in which the practice enquired if we were required to have a visit from Rachel to accredit our service.

As the email of the 11<sup>th</sup> November 2013 from Rachel highlights, we were advised that Rachel was going to check if we required an accreditation visit and she was going to let us know. Further to this, Debbie Walker (our new Practice Manager) arranged the accreditation visit for the 1<sup>st</sup> October 2015, following a discussion with Rachel.

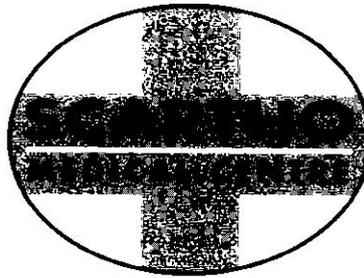
We wish to appeal against not being able to claim for activity between the period of 27<sup>th</sup> January 2014 to 30<sup>th</sup> September 2015 on the basis that we were not advised by the CCG that we needed to attain accreditation following our query on the basis of the contents of the service specification, and that as soon as this was articulated to Debbie in September 2015 the practice did the necessary.

We look forward to your response.



INVESTOR IN PEOPLE

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Yours Sincerely

**Dr Thomas Maliyil**  
GP Partner

**Dr Sudhakar Allamsetty**  
GP Partner

cc. Julie Wilson, Primary Care Triangle Lead

Enc. Attachment – email correspondence dated November 2013



**Lewis Steve (Scartho Medical Centre - B81030)**

---

**From:** Lewis Steve (Scartho Medical Centre - B81030)  
**Sent:** 11 November 2013 15:11  
**To:** Maliyil R Thomas (Scartho Medical Centre - B81030)  
**Subject:** FW: Level 4 anti Coag enhanced service

Hi Thomas  
Have the following link back from Rachel

Steve

**From:** Staniforth Rachel (NHS NORTH YORKSHIRE AND HUMBER COMMISSIONING SUPPORT UNIT)  
**Sent:** 11 November 2013 14:56  
**To:** Lewis Steve (Scartho Medical Centre - B81030)  
**Subject:** RE: Level 4 anti Coag enhanced service

Hi Steve,

The work competences can be accessed via the following link:

<http://www.nrls.npsa.nhs.uk/resources/?entryid45=61790&q=0%c2%acanticoagulant%c2%ac>

The competences were issued as part of the NPSA alert: Actions that can make anticoagulant therapy safer.

I will check whether I still need to visit and let you know. #

Kind regards, Rachel

**Rachel Staniforth**  
Senior Pharmacist North East Lincolnshire  
North Yorkshire and Humber Commissioning Support Unit  
Tel: 0300 3000 506 | [www.nyhcsu.org.uk](http://www.nyhcsu.org.uk)  
Email: [rachel.staniforth@nhs.net](mailto:rachel.staniforth@nhs.net)



North Yorkshire and Humber  
Commissioning Support Unit

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**From:** Lewis Steve (Scartho Medical Centre - B81030)  
**Sent:** 11 November 2013 14:29

**To:** Staniforth Rachel (NHS NORTH YORKSHIRE AND HUMBER COMMISSIONING SUPPORT UNIT)  
**Subject:** FW: Level 4 anti Coag enhanced service

Hi Rachel

Wondered if you managed to find anything on this, ~~also when we are ready to start do you need to make a visit to check all is in order?~~

Steve

**From:** McCabe Eddie (NHS NORTH EAST LINCOLNSHIRE CCG)  
**Sent:** 01 November 2013 11:39  
**To:** Lewis Steve (Scartho Medical Centre - B81030)  
**Subject:** RE: Level 4 anti Coag enhanced service

Hi I will ask Rachel, she is will hopefully have up to date info.

Eddie

**From:** Lewis Steve (Scartho Medical Centre - B81030)  
**Sent:** 01 November 2013 11:32  
**To:** McCabe Eddie (NHS NORTH EAST LINCOLNSHIRE CCG)  
**Subject:** Level 4 anti Coag enhanced service

Hi Eddie

We are looking to start the above ES. Part of the accredited requirements refers to meeting the National Patient Safety Agency competencies. I understand the NPSA was transferred to the NHS Commissioning Board Special Health Authority but I cannot find what these competencies relate to - do you know or could you direct me to someone who could help?

Regards

Steve  
Scartho Medical centre