

## Humber Acute Services Review – Update

12<sup>th</sup> November 2018

The Humber Acute Services Review Steering Group met on 7<sup>th</sup> November 2018 to review progress on the review and discuss next steps for the teams involved in conducting the review.

### Wave 1

Three service areas were included for review in Wave 1 of the Humber Acute Services Review: Ear, Nose and Throat (ENT), Urology and Haematology. Services in these specialties had been subject to changes prior to the commencement of the review. In the case of ENT and urology, temporary service changes needed to be put in place on safety grounds due to significant staff shortages in both services.

Comprehensive update papers on all three service areas have been prepared and shared with local stakeholders and discussed at the health overview and scrutiny committees of all four Local Authorities in the Humber area. These update papers are available on the review website here ([ENT](#), [urology](#), [haematology](#)).

For ENT and Urology a number of service improvements have been made to improve the stability of the services. The longer term plans for the services are linked to Wave 2 of the wider Humber Acute Services Review and will be considered within this context over the coming months.

Some further aspects of complex haematology services are now provided via the specialist cancer centre at Castle Hill Hospital. The service is included within Wave 2 and so clinical teams will continue to work together across the relevant organisations to build on the work within Wave 1.

Please see the comprehensive update papers for detailed information about the changes in each of these three service areas.

### Wave 2

As set out in the previous update paper, the next wave of the review (Wave 2) is focusing on six specialties, which are being reviewed on a Humber-wide basis. These are:

- Critical Care
- Cardiology
- Specialist Rehabilitation
- Neurology
- Oncology
- Stroke



Wave 2 of the review also includes a focus on improving urgent and emergency care services and some further review work across specialties on the South Bank of the Humber.

Since the last update report, individual project plans for each of the seven projects have been completed. In addition, comprehensive intelligence packs have been developed (or are under development) for all specialties within wave 2. These packs will help to ensure that the clinical workshops have all the latest information about the services they are discussing, the various challenges those services currently face and what the needs of the local population are in relation to that particular service area. Dates for the first round of clinical workshops are being set and for most specialties these initial meetings will take place in December.

The next set of clinical meetings will take place in January for most specialties and these workshops will be where future scenarios will be discussed, which will then be shared with a wider range of stakeholders.

### **Engagement**

Patient, public and staff engagement remains a key priority for the review team. Since the last update report, the results of the feedback survey have been gathered and analysed and a feedback report has been published on the review website. [You can read the report here.](#) This report presents the feedback from around 400 people from across the Humber area and highlights a number of key areas for improvement and ideas about what the review should consider next. The feedback contained in this report will be included alongside the intelligence packs presented to clinicians to support their review discussions.

Recruitment to our Citizen's Panel is also now underway. The panel – of up to 20 people from across the Humber area – will play a key role in advising the review team on engagement and involvement in relation to the review. Specifically, the role of the Citizen's Panel will be to listen to, discuss and make recommendations on the scenarios and potential solutions presented and to ensure that the needs of the wider local community are reflected in any recommendations made.

### **Commissioning**

At its latest meeting, the Steering Group also discussed progress towards developing a single commissioning approach to acute services for the Humber area. This work is being undertaken as a key enabler of change, to facilitate collaborative working across the region. Partners agreed the need to progress towards a single commissioning approach and work will continue through the Humber Joint Commissioning Committee (JCC) to support this.

