

**Agenda Item 13**

Report to: (Governing Body/Committee): Governing Body

Date of Meeting: 27 February 2020

Subject: Patient Journey

Presented by: Jan Haxby

**STATUS OF THE REPORT *(auto check relevant box****)*

For Information

For Discussion

For Approval / Ratification

Report Exempt from Public Disclosure  No  Yes

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| **PURPOSE OF REPORT:** | To give the Governing Body insight into a patient journey, which was a positive experience regarding a child with very complex needs and how the local services all pulled together to facilitate the child’s rehabilitation locally to allow continued contact with the child’s siblings. | |
| **Recommendations:** | To note the patient journey | |
| **Committee Process and Assurance:** | Committee process and assurance with oversight and assurance include:   * Clinical Governance Committee. * Safety Review Group. | |
| ***Implications:*** |  | |
| **Risk Assurance Framework Implications:** | No implications | |
| **Legal Implications:** | No implications | |
| **Data Protection Impact Assessment implications (DPIA):** | Are you implementing a new system, data sharing arrangement, project, service redesign or changing the way you work? | **No** |
| If yes to the above – have the DPIA screening questions been completed? | Choose an item. |
| Does this project involve the processing of personally identifiable or other high risk data? | **No** |
| If yes to the above has a DPIA been completed and approved? | Choose an item. |
| **Equality Impact Assessment implications:** | An Equality Impact Analysis/Assessment is not required for this report  An Equality Impact Analysis/Assessment has been completed and approved by the EIA  Panel. As a result of performing the analysis/assessment there are no actions arising  from the analysis/assessment  An Equality Impact Analysis/Assessment has been completed and there are actions arising  from the analysis/assessment and these are included in section \_\_\_\_ of the enclosed report | |
| **Finance Implications:** | No implications | |
| **Quality Implications:** | This patient journey demonstrates the importance and effectiveness of agencies working together for the benefit of the individual child.  The local agencies went above and beyond to provide rehabilitation services to the child concerned and to enable the child to thrive within the care system.  The learning has been shared regionally and a case study is being developed for sharing the good practice nationally. | |
| **Procurement Decisions/Implications *(Care Contracting Committee):*** | No implications | |
| **Engagement Implications:** | No implications | |
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| **Conflicts of Interest** | *Have all conflicts and potential conflicts of interest been appropriately declared and entered in registers which are publicly available?*  Yes  No | |
| **Links to CCG’s Strategic Objectives** | Sustainable services  Empowering people  Supporting communities  Delivering a fit for purpose organisation | |
| **NHS Constitution:** | <https://www.gov.uk/government/publications/the-nhs-constitution-for-england>  The report supports the key Principles and Value of the NHS Constitution specifically in relation to:   * Improving lives: The CCG strives to improve the health and wellbeing of the people of North East Lincolnshire and their experience of the NHS. | |
| **Appendices / attachments** | Patient journey attached | |