



Community Forum... 'So what?'

Annual review and goal planning 2018





Community member involvement 2017/18

- Long Term Care specification & Quality framework (care homes).
- Carers Support Services commissioning
- CAMHs specification and procurement: supported peoples panel with selection
- Health & Social Care Awards 2017 judging panel
- Health Check consultation survey - Ensuring people with complex LD needs views are taken into account when devising a new health Check format
- Development of Serious Incident Reporting App
- Urgent Treatment Centre - ongoing design, moving towards implementation
- Design and delivered workshop for the Way Forward event
- Supported living engagement – impact on service users
- Dementia stream - survey development feedback/logo and strapline
- Social Prescribing procurement process
- Equality Impact Assessments
- Midwifery Review
- Red bag scheme planning
- Support to Care Homes scheme
- Promoting Single Point of Access (SPA)
- Cancer Screening/Diabetes/COPD
- Ensured appropriate engagement took place with service users and families re changes to Domiciliary Care
- Visiting care homes with social care/CCG reps to give a community member perspective
- Annual report (patient and community engagement activity)
- Quality workshop with providers





Community Forum achievements

- Provide community perspective on plans and use of resources
 - Our views have been listened to and, in some circumstances, have resulted in changes being made
 - Where recommendations have not been progressed we find out why for example due to funding or NHSE policy
- Maintain the focus on the patient and their needs
- Provide a good sounding base for the CCG – comment on plans for changes
- Challenge to CCG and various service leads at meetings
- Ensuring meaningful engagement for any new or changed services
- Champion accessible information
- Sustainable Transformation Partnership (STP) developments - assurance and advisory role to review decisions around proposed changes to services and impact on the community: e.g:Urology, ENT , and Ophthalmology
- STP – challenge plans e.g how those on low incomes will access care out of their area
- Challenging (where appropriate) e.g. Acute Service Review, Health and Wellbeing Strategic Framework
- Making sense of the reasons for change in getting clear messages over as to 'why' and explaining benefit to users

Delivering joined up solutions





What should we focus on for 2018/19

- The **Governance role and influence of Forum in the Union arrangements**
 - Focus on strengthening our strong involvement in the Health and Well-being of the community in the new Union
 - Being a part of the consultancy and development of the Union.
 - Role of the Community Forum as part of governance arrangements for CCG/potential changes etc
 - Triangle changes in light of the clinical leadership review
- **Transformation plans – advise on local engagement plans and comment on proposals**
 - The Adult Services Review
 - Humber Acute Services Review
 - Health and Wellbeing Strategy review
 - STP developments and Place Plans
 - Primary Care commissioning
- **Strategic role of the Forum and strengthening effectiveness**
 - Build on the good work from this year and further develop the Assurance template and briefing note for presenters attending meeting
 - Make sure services are patient/service user focussed
 - Further networking with VCSE; supporting pathways for health related issues via initiatives such as social prescribing
 - More working together across triangles to carry out engagement – building on success of CAMHS commissioning
 - Succession planning - clear and concise pathway agreed and implemented

